

PFDA MID-WINTER MANAGEMENT CONFERENCE

FEBRUARY 6-8, 2018

Focus On You



**MOUNTAIN RESORT
& CONFERENCE CENTER**

Macungie • PA

PENNSYLVANIA FUNERAL DIRECTORS

PFDA
ASSOCIATION

Pennsylvania Funeral Directors Association 2018 Winter Management Conference

Program Agenda

Tuesday, February 6

12:00pm– 1:30pm Arrival & Registration

2:00pm Welcome by PFDA President Deron Youse

**2:15pm - 3:15pm Funeral Service: The Good, the Bad and The Ugly
Moderator: Kathleen Ryan, Esquire, PFDA Executive Director**

3:15pm – 3:30pm Break

**3:30pm – 4:30pm Statutory and Regulatory Update
By Kathleen Ryan, Esquire, PFDA Executive Director**

6:00pm – 7:00pm Hosted Cocktail Reception

Dinner on Your Own

Wednesday, February 7

9:00am – 10:00am Continental Breakfast

**10:00am – 11:00am Hospice: What Funeral Directors Need to Know
By Rev. Anne G. Huey M.Div. MSHS BCC**

**11:15pm - 12:15pm Communication at End of Life: The Hospice Team
and Funeral Director Partnership in the Provision of Excellence
in End of Life Care
By: Jeanne M. Vogt RN, MSN, MBA, CHPN, CHPCA**

12:30pm – 1:30pm Conference Luncheon

**1:45pm – 4pm State of the Art Chain of Custody Process of a Body
and Tour of the Lehigh County Coroner's and Forensics Center
by Andrew Kehm, Chief Deputy**

Thursday, February 8

**9:30 am – 11:30 am Breakfast Buffet & Closing Session
“Idea Exchange Power Program”
Moderator: James Eirkson**

11:30 am Conclusion of Conference

Funeral Service: The Good, the Bad and The Ugly

Moderator: Kathleen Ryan, Esquire, PFDA Executive Director (1 CE credit)

This program was designed so seasoned funeral directors can provide powerful stories and insights on their best and worst (and everything in between) experiences in funeral service. These valued lessons learned from the panel members will provide funeral directors with tools to avoid the bad and the ugly, but also practice the good.

Statutory and Regulatory Update

By Kathleen Ryan, Esquire, PFDA Executive Director (1 CE credit)

This seminar will provide the most up-to-date information on statutory and regulatory requirements for funeral directors and funeral homes and also provide an update on litigation that may affect the licensure of the funeral home and funeral director.

Hospice: What Funeral Directors Need to Know

By Rev. Anne G. Huey M.Div. MSHS BCC (1 CE credit)

To provide funeral directors with a clearer understanding of Hospice programs and how they can work with Hospice to provide a more comprehensive, supportive system of care to families.

Communication at End of Life: The Hospice Team and Funeral Director Partnership in the Provision of Excellence in End of Life Care

By: Jeanne M. Vogt RN, MSN, MBA, CHPN, CHPCA (1 CE credit)

This seminar will outline a communication plan so there can be collaboration between funeral homes and hospice teams when working with families whose loved one is in hospice.

State of the Art Chain of Custody Process of a Body and Tour of the Lehigh County Coroner's and Forensics Center

By Andrew Kehm, Chief Deputy (1 CE credit)

To educate funeral directors on the state-of-the-art process being used by this facility to protect all parties. Each body and their belongings are bar coded upon arrival at the facility. Funeral Directors must sign for everything and take custody of the body and belongings and they must have a release from the family approving the pickup.

Idea Exchange Power Program

Moderated by James Eirkson (1 CE credit)

Share your opinions and advice, and hear the same from your colleagues, during this relaxed session designed for peer-to-peer conversation on topics that matter most to you. Topic areas planned to be covered include, but are not be limited to: FTC rule, Pennsylvania funeral law, cremation, technology, changing demographics and more! Don't miss this opportunity to share your experiences and learn from your peers on what is impacting funeral service.

HOTEL ACCOMMODATIONS



Make Your Hotel Reservations at Bear Creek Mountain Resort

Please call 866-754-2822 x205 and ask for “PFDA18”

or

click

https://reserve.skibearcreek.com:8443/iqreservations/asp/IQH_ome.asp, and go to BOOK NOW, SELECT DATES, RATE OPTIONS, ENTER PROMO CODE IN ALL CAPS PFDA18, CLICK APPLY, CHECK AVAILABILITY, CLICK ON LIST VIEW (UPPER LEFT HAND SIDE)—THIS WILL SHOW WHAT ROOM TYPES YOU HAVE AVAILABLE INCLUDING THE LOFTS AND KING ROOMS.

The Special Room Rate is \$124.00 plus 11% per night.

Cutoff Date for hotel reservations is January 23, 2018